



DigitalEdge Contract #ESD112-DE-09

ORDERING INSTRUCTIONS

All purchase orders must include the following:

- School or Agency Name
- Phone number
- Shipping address
- Fax number
- Billing Address
- E-mail address
- Contact person
- PO & Quote Number

PLEASE NOTE:

All purchase orders must reference the DigitalEdge Contract number #ESD112-DE-09 and shall be faxed, along with a copy of the written quotation, to the DigitalEdge office at (360) 696-3099

THERE ARE TWO METHODS FOR SUBMITTING A PURCHASE ORDER: EITHER

Fax A copy of your purchase order to Tempest Technologies, LLC at 425-392-8284, and fax another copy of your purchase order to the DigitalEdge office at (360) 696-3099.

OR

Mail your purchase order to:
Tempest Technologies, LLC
Attention: Kevin Ibanez
1045 12th AVE NW Suite F-8
Issaquah, WA 98027

and fax a copy of the purchase order to the DigitalEdge office at (360) 696-3099.

ORDER TRACKING INSTRUCTIONS

If you would like to track your order please include your purchase order number and email or call Kevin Ibanez ~ Executive Account Manager
Phone: (425) 996-0228
Email: kevin.ibanez@tempesttech.net

RETURN POLICY

Tempest Technologies, LLC will accept returns on products in that are unopened and in their original packaging within 30 days of delivery. Buyers must contact Tempest Technologies, LLC to obtain a Return Authorization Number and shipping instructions prior to returning the product. Items received without the proper RMA Number will be refused and returned to sender. Shipping costs will be the responsibility of the end user. All returns are subject to any applicable manufacturers restocking fees.